

OPERATIONAL AND RISK MANAGEMENT
3 Days

Virtual | Blended | Online | Classroom

(Credits gained towards a National Certificate: General Management, NQF 5)

1. UNIT STANDARDS

Develop, implement and evaluate an operational plan

Unit Standard: 252032
NQF Level: 5
Credits: 8
Unit Standard type: Core

Monitor, assess and manage risk

Unit Standard: 252025
NQF Level: 5
Credits: 8
Unit Standard type: Core

2. PROGRAMME OVERVIEW

In every business, there are risks. When everything is going according plan, the risks may seem so far removed from day-to-day operations that they are hardly given a second thought. But they'll still be there.

In every business, someone is managing the risks (or rather: someone *should be* managing the risks). In every business, someone takes care of operations (or rather: someone *should be*). Why? Because effectively managing risks while efficiently implementing the operational plans and strategies of the business are the bread and butter of success.

The **Operational and Risk Management** course is designed to focus on the chief concerns of management: Planning, Organising and Supervising. Whether the business unit operates in production, manufacturing, or the provision of services, the focus is always on delivering value and ensuring that the organisation successfully turns inputs into outputs as efficiently as possible.

3. LEARNING OUTCOMES

At the end of the **Operational and Risk Management** course, delegates will be able to:

- Develop and implement operational plans and strategies for business units.
- Monitor, measure and evaluate the achievement of goals and objectives.
- Identify and understand potential risks to business units and assess their impact.
- Develop, test and revise contingency plans for managing risk.

Growing People...Building Talent...Creating Leaders

Accreditation and Certifications

*Microsoft, CompTIA, Certiport, Pearson Vue, CertNexus, ICDL, IMM,
MICT, MerSeta, BankSeta, ICB (Fasset), W&R, ETDP, Services Seta, LGSeta & Growing...*

4. TARGET AUDIENCE

Supervisors, First-line Managers or Team Leaders looking to advance their career, as well as small business owners, will benefit from the **Operational and Risk Management** course.

5. OUTLINE

Concepts

- Develop operational strategies for a unit
- Develop an operational plan for a unit
- Demonstrate an understanding of potential risks to a unit
- Identify potential risks and assess the impact
- Develop contingency plans for managing risk
- Monitor, measure and evaluate the achievement of goals and objectives
- Engage with stakeholders and developing solutions.
- Select feasible solutions through a systems approach.
- Formulating and communicating the decision.

6. TRAINING METHODOLOGY

All training interventions can be facilitated via Online, Virtual Instructor-Led Training, Face-to-Face, or through a Custom Blended approach.

The Skills Programme is run on a highly interactive basis, using demonstrations, role-plays, case studies, self-assessments, videos and discussion activities to encourage participation amongst delegates. Delegates are encouraged to relate the core concepts to working areas, which they feel, are relevant.

Upon completion, a report will be provided with the facilitator's feedback on the delegate's performance which identifies areas for further development.

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7. THE NEXT STEP

On successful completion of a formal Portfolio of Evidence (PoE) credits are gained towards the following qualification:

National Certificate: General Management, NQF 5

You might also be interested in the following courses. Click on the course name to learn more.

| | |
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| Negotiation around Conflict Situations | Leadership Principles |
| Operational and Risk Management | Management Skills for Supervisors (Performance Management) |

Upcoming Events

For in-house or customised training requirements

Get in Touch



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